

Alarm Service Technician

Family-owned and operated Schuler Security, based in Marmora, NJ, seeks a full-time **Alarm Service Technician**

Schuler Security provides peace of mind to residential and commercial customers in Cape May and Atlantic Counties; we install and monitor burglar, fire and low temp alarms, cameras, Wi-Fi, TV, phone, network wiring, smart thermostats and more to create an intelligent home.

We seek an experienced, highly motivated Alarm Service Technician for a rapidly growing burglar and fire alarm department who can:

- Verify security/fire alarm system functionality by testing equipment, connections and signals; identify and correct problems; maintain records by documenting service performed or needed
- Maintain customer rapport by resolving concerns; answering questions
- Maintain a safe and secure work environment by following safe practices; keep security information confidential
- Inspect/test fire alarm systems pursuant to acceptable codes and standards
- Bring experience in Honeywell, Napco, DSC, SilentKnight and Fire-Lite systems; has the ability to program a panel

Service requires running and pulling wires/cables, programming, following codes, regulations and standards. You must be able to:

- Verify all system functions by testing all equipment, connections and signals
- Identify and correct any issues that arise
- Document all aspects of service for future maintenance

This is a full time position that offers competitive pay, great benefits, and opportunity for growth.

The **Alarm Service Technician** will be expected to:

- Own and proficiently use hand tools/volt ohm meter
- Be available for inclusion in our on-call service rotation (additional compensation)
- Have sound oral and written communication skills; problem solving and troubleshooting ability
- Have good customer service and communication skills in order to answer questions and resolve customer concerns
- Computer competency a plus

Applying candidates must have a clean driving record and be able to work in various types of environments (confined spaces, various heights, construction sites, etc.).

Ability to work with power tools, climb ladders; stooping, lifting and crawling is required.

Job Type: Full-time, Monday through Friday 8-4:30

Need to hire ASAP. Serious inquiries only. Call (609) 390-1003

Apply in person: Schuler Security 133 South Shore Rd. Marmora NJ